

Product return form



Keeping You Safe

Please return this form via email completed to: contact@martindale-electric.co.uk

This form is only applicable for MTL10, MTL15, MTL20 and MTL20B units within the affected serial number list detailed in the block below.

GENERAL INFORMATION	
Customer name	
Company name	
Address	
Postcode	
Email	
Telephone	

PRODUCT INFORMATION	
Date of purchase (if known)	
Items returning	MTL10: MTL15: MTL20: MTL20B:
Affected models only include: MTL10 S/No 309xxxxxxx-317xxxxxxx MTL15 S/No 309xxxxxxx-315xxxxxxx MTL20 S/No 313xxxxxxx-314xxxxxxx MTL20B S/No 314xxxxxxx	

Many of the MTL units are supplied in kits. When sending the recall item to Martindale please only return the MTL10 / 15 /20 or 20B and no other kit parts.

Please pack all parcels appropriately to prevent damage during shipping. Any parcels should be shipped to the below address:

Martindale Electric,
12 Imperial Park, Imperial Way,
Watford, Hertfordshire,
WD24 4PP,
United Kingdom